**Brian Detlor**
Professor of Information Systems and Chair of the Information Systems Area at the DeGroote School of Business at McMaster University. He also is Visiting Professor at the Centre for Social Informatics, School of Computing, at Edinburgh Napier University in Scotland. He serves as President-Elect for the Association for Information Science and Technology (ASIS&T) as of October 2019. For the past 20 years, he has regularly taught Project Management at the undergraduate and MBA levels at McMaster. Prior to his academic career, he served as Project Lead on several information technology development projects.

**OPENING KEYNOTE: Managing Innovative Projects and Partnerships**
9:00 - 9:45 FLOOR 1 - HAMILTON ROOM PDUs: 0.75

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**Joel Hilchey**
Joel is a keynote speaker, entrepreneur, and teacher at McMaster University, but you might think of him as a professional eye opener. Whether writing books, leading his creative team of education reformers, or creating unforgettable spectacles on the stage, his job is always the same: To help people see beyond the bothersome limits of what is and imagine a better way. Slightly irreverent, sometimes eccentric, but always inspired, Joel’s antics are sure to get you laughing, thinking, and excited to do something incredible.

**LUNCH KEYNOTE: Imagine a Better Way**
1:30 - 12:30 FLOOR 1 - HAMILTON ROOM PDUs: 1.0

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**Drew Hauser**
Drew is an architect and Director at mcCallumSather, he is passionate about shaping environments that put clients’ objectives at the forefront. He has been instrumental in creating one-of-a-kind designs, with a specific focus on integrating sustainable design concepts within the context of historically-sensitive facilities. With more than 20 years of experience, Drew has developed an exceptionally diverse range of skills, leading projects in education, healthcare, municipal, laboratory design and residential.

**GUEST PRESENTATION: Rethinking Municipal Building Design for a Sustainable Future**
13:30 - 14:15 FLOOR 1 - HAMILTON ROOM PDUs: 0.75

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**Paul Takala**
Paul Takala is the Chief Librarian/Chief Executive Officer of the Hamilton Public Library. He joined HPL in 1999 and became Chief Librarian in 2012. His past work experience includes working for the New York Public Library, teaching in West Africa and serving as a legislative assistant at Queens Park. He has a Master of Library and Information Science from the University of Toronto. Paul has dedicated his career to helping transform library operations and services while remaining focused on the core mission of the public library and impact it can have when people work together.

**CLOSING KEYNOTE: Building a Culture of Innovation to Solve Community Challenges**
15:15 - 15:50 FLOOR 1 - HAMILTON ROOM PDUs: 0.5

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