THE EVOLUTION OF CHANGE MANAGEMENT – EMBRACING INNOVATION

Karen Sedore, *Manager Change Management*

Change and transformation are becoming the ever present reality in organizations. No longer can we aim for a well-defined future state and build change strategies around singular projects and/or initiatives. We need to evolve the way we plan for and manage change, embracing a strategic approach that integrates a movement towards a future vision. We need to understand and embrace adaptability and resiliency in what we deliver and how we deliver it. In this session we will explore the evolution of change management, embracing innovative solutions to advance our practices.

9:50 - 10:30   FLOOR 4 - CIRCUIT 2.0 SESSION   PDUs: 0.75

William Osler Health System

PIONEERING THROUGH PROJECT MANAGEMENT

Assad Hoosein, *Manager Facilities, Hamilton Public Library*

What would happen if you gave the community the keys to your facilities? Learn how Hamilton Public Library has increased rural branch use through incorporating new, innovative technologies and solid community engagement to further extend access for our customers. Learn about the extended access service model: the benefits of leveraging project management principles, lessons learned and applied, and outcomes from the first library in Canada to implement this technology.

9:50 - 10:30   FLOOR 1 - HAMILTON ROOM   PDUs: 0.75

Hamilton Public Library

LESSONS FROM THE DARK SIDE

John Alley, *Director, Professional Practice Manager*

This presentation will share the lessons I learned as I moved from a public sector project management environment to the private sector. These are approaches I wish I had known in my public sector project career because they would have made my projects more successful. They all stem from an intentional approach to defining what success means to our client, why the client is undertaking the project and then aligning every project decision on the degree to which it advances project success.

10:45 - 11:25   FLOOR 1 - HAMILTON ROOM   PDUs: 0.75

Colliers Project Leaders

PUBLIC ENGAGEMENT COMPLEXITY MATRIX, AN INTERACTIVE WORKSHOP

John Ariyo, *Manager of Community Initiatives*

Public engagement projects have varying degree of complexity and risk factors that influence project success. These complex factors need to be understood and quantified from both municipal and community lenses. Using a complexity matrix tool, the workshop offers an insight into any community-based initiative and how the interaction of project scope, stakeholders, risks factors and resources can shape project outcomes. The workshop case study is Hamilton's largest public engagement project, Our Future Hamilton, an initiative that engaged 55,000 residents and stakeholders to create a new 25-year community vision.

10:45 - 11:25   FLOOR 4 - CIRCUIT 2.0 SESSION   PDUs: 0.75

Hamilton

BRAINSPROUTING – ELIMINATE JUDGEMENT, OVERCOME GROUP-THINK AND BOOST YOUR TEAM'S CREATIVITY

Joel Hilchey, *Keynote Speaker, Entrepreneur and Educator*

As the demand for innovation soars, too many people still end up believing they're not creative. Enter Brainsprouting — a new approach to generating lots of innovative ideas. We'll talk about how to set it up, the goals and guidelines, and your role as the facilitator. We'll learn by doing, and it'll be fun, because that's how it works, and how creativity should be.

14:30 - 15:10   FLOOR 1 - HAMILTON ROOM   PDUs: 0.75

Joel Hilchey

HOW TO INFUSE INNOVATIVE BRAINSTORMING IN YOUR PROJECT

Karyn Stock-MacDonald, *Business & Innovation Coach*
Samer El Barakeh, *Project Management Support Office*

Project managers tend to focus on the hard aspects of project management, the project constraints (Scope, Time and Cost). Sometimes missing out on exploring new tools for stakeholders' engagement and generating innovative ideas. This session will explore and practice innovative brainstorming methods that ensure that everyone is engaged, new ideas are being generated, the whole team is committed, trust is being built, and stakeholders are on the same page.

14:30 - 15:10   FLOOR 1 - HAMILTON ROOM   PDUs: 0.75

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