

Changing the Hold Pickup Location in Bibliocommons

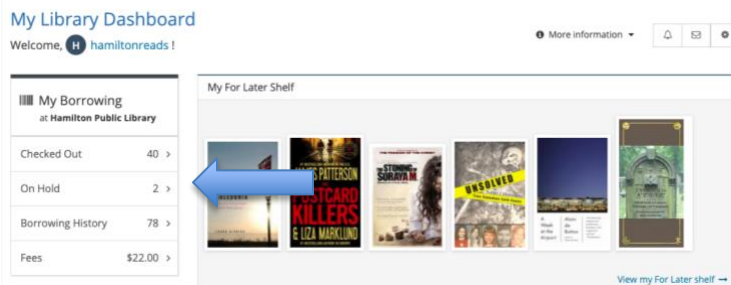
Visit hpl.ca and click My HPL.

Select Log in to Catalogue to access your personal account.



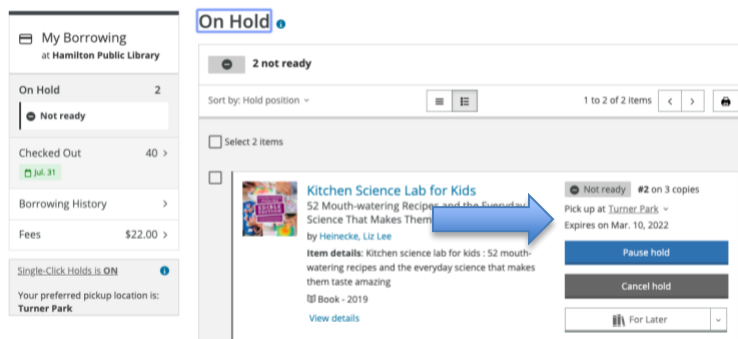
Log in to your HPL account with your library barcode, and PIN.

Click On Hold to access your holds.



You will see a list of your hold items. If the item is “Not Ready” you are given the option to change your pickup location. Select your preferred location for Takeout.

If the item is “Ready for Pickup” or “Shipped”, please call your local library branch.



Confirm that the change has been made, and continue the same process for the remainder of your hold items.

The HPL mobile app does not have the feature to change the pickup location of a hold item. Please follow these same steps though a mobile browser to make the changes.