

Frequently Asked Questions (FAQ) – *Borrow Around the Bay* Hamilton Public Library (HPL) and Burlington Public Library (BPL) expand partnership.

When does this new partnership begin?

Starting Tuesday July 13, HPL and BPL cardholders enjoy membership at both systems. This includes access to print and digital OverDrive collections.

How many items and holds can HPL Members access with a BPL card?

HPL Members can borrow up to **100 BPL items** and place up to **100 holds**. This includes books, DVDs/Blu-Ray, CDs, audiobooks, magazines, video games and more, including electronic devices.

How can I register for a BPL card?

Register at one of the [six open BPL branches](#). Bring identification and proof of your current address. Acceptable forms of identification are:

- A valid driver's license (permanent or temporary);
- Ontario Photo Card;
- Two pieces of current identification (one should include your current address).

Where can I use my new BPL card?

Currently, there are [six open BPL branches](#). You can also show your BPL card at any of [HPL's 23 branches](#) and [HPL Bookmobile stops](#).

When are BPL library items due?

BPL and HPL items each have a 21-day loan period.

How long are holds at BPL held for me?

When your holds are ready, you are notified by email or telephone. You then have seven (7) open days to retrieve your holds.

Where do I return my BPL items?

Library items are to be returned to the original system. Please return items borrowed from BPL to any of the [six open BPL branches](#). HPL items must be returned to [any of our 23 HPL branches](#) and/or [HPL Bookmobile stops](#).

Are there any exemptions to this new partnership?

BPL cardholders can't borrow electronic devices or use their card to access Hamilton Civic Museums. Similarly, HPL cardholders can't access Museums of Burlington and Royal Botanical Gardens.

Can I use Extended Access with my BPL card at HPL branches offering this service?

No. Only Hamilton residents currently have access to this service.

Can I use my BPL card to visit Museums of Burlington and Royal Botanical Gardens for free?

No. Hamilton residents must register for a [Non-Resident Card](#) (\$57/year) to access these sites.

Can BPL cardholders visit Hamilton Civic Museums?

No. Burlington residents must register for a [Non-Resident Card](#) (\$80/year) to access these sites.

What other partnerships can I access with my HPL card?

Access more eBooks and eAudiobooks through [London, Mississauga and Ottawa](#) public library systems.

What about fines and fees?

All HPL fines and fees are waived. Fines and fees on children's items are permanently eliminated. For more details, see our [Fines and Fees FAQs](#).

For more information, visit Burlington Public Library's [Service Updates](#).